



Speciality Hot Drinks Option - Terms and Conditions



What is included:

- ◆ Unlimited illy specialty coffees, Tea Forté infusions and hot chocolates.
- ◆ 15% service charge for all included drinks.

Package details and qualifications:

- ◆ The Speciality Hot Drinks Option is charged per person, per day.
- ◆ Each guest assigned to the same stateroom must purchase or sign up for the Speciality Hot Drinks Option. Sharing is not permitted.
- ◆ The Speciality Hot Drinks Option applies to every day a guest is sailing other than day of disembarkation and is not offered on a per day basis. Partial / pro-rated packages or purchase for segments of a guest's voyage are NOT accepted. For avoidance of doubt if the voyage is advertised as a 7 night voyage, then 7 shall be applied as the multiplier to the price of the Speciality Hot Drinks Option.
- ◆ The Speciality Hot Drinks Option may be pre-purchased up to four days prior to boarding the vessel and is offered onboard on the first 2 days of your voyage. If you opt to purchase your Speciality Hot Drinks Option on day two, you pay only for the remaining nights of the voyage.
- ◆ The Speciality Hot Drinks Option is STRICTLY NOT refundable or transferable once purchased onboard. If the package is purchased prior to the voyage, it is refundable no later than 3 days prior to departure. A full refund will be applied to the credit/debit card used to make the original payment.
- ◆ Only one drink at a time may be ordered. There is a minimum 10 minute wait time between ordering drinks. Sharing is not permitted. Guests or family members who would like to enjoy speciality hot drinks through this drinks option must purchase their own sticker.
- ◆ The Speciality Hot Drinks Option is not available for Charter voyages.
- ◆ Any guest may purchase the Speciality Hot Drinks Option for themselves, regardless of age.

Exclusions and limitations:

- ◆ The Speciality Hot Drinks Option excludes hot and cold chocolate drinks made with Godiva chocolate, Liqueur coffees and hot chocolates, and any other beverages other than coffee, teas and hot chocolates.
- ◆ The Speciality Hot Drinks Option does not apply to any items offered in shops onboard.
- ◆ The Speciality Hot Drinks Option cannot be used for Room Service or Mini-Bar items. Additionally, the drinks option cannot offset the cost of, or be a substitution for, special or private events such as cocktail parties, wedding receptions or similar.
- ◆ Excludes and is not combinable with other Programs, Promotions, Onboard Special Offers, or Events.
- ◆ The drinks included in the Speciality Hot Drinks Option can be consumed in all bars, self-service buffet, main restaurants, and alternative dining venues. Availability of specific brands and flavours may vary by ship or venue on board.
- ◆ Cunard reserves the right to introduce exclusions or limitations without prior notice.
- ◆ The Speciality Hot Drinks Option is only available on voyages of five nights or more. For avoidance of doubt, the voyage element must be advertised as at least a five night voyage.
- ◆ Pricing is subject to change without prior notice and price adjustments (up or down) implemented on the day of sailing will replace any previously advertised price. Drink Options purchased in advance may vary from onboard pricing due to timing, currency fluctuations and other factors. Guests will NOT incur additional charges, nor be issued any credits or refunds for such variances.
- ◆ Guests may purchase a round of hot drinks for themselves and friends. One drink will count towards the Speciality Hot Drinks Option and the remaining drinks will be charged to the guest's account at full price.
- ◆ Local tax may apply for certain ports or itineraries which may be charged in addition to your Drinks Option.
- ◆ Shipboard management also reserves the right to add additional restrictions and revoke or cancel the Speciality Hot Drinks Option at any point during a guest's voyage for any reason without a refund, as appropriate. A guest's Speciality Hot Drinks Option may be forfeited if they provide beverages to other guests or do NOT comply with the terms, conditions and limitations of the Drinks Option.