



# Health advisory information for guests –

Last updated November 26 2021



## Our assurance to you

Cunard is committed to delivering the highest standards of health and well-being for our guests, crew and the wider communities we visit.

We have introduced enhanced and approved well-being measures across every aspect of your vacation experience with us. The framework of enhanced protocols has been developed with guidance from our global medical and public health experts and scientists and in close coordination with UK and US government agencies, and are designed to keep you and our crew healthy and well throughout your vacation. These protocols include enhanced sanitation measures, appropriate social distancing and the mandatory wearing of face masks in certain areas of the ship. All guests will need to comply with this face mask policy in order to travel. Crew will also undergo a strict testing and quarantine regime as well as regular testing during their time on board. Our protocols are subject to change, as we will continue to work with our experts and with government bodies to ensure all of our practices evolve in line with latest advice, with our primary focus always being to protect the health and well-being of our crew and guests and the communities we visit. For our latest policies and procedures please visit our

**Covid-19 hub at [cunard.com](https://www.cunard.com)**

## Vaccination and testing Policy

Departures until April 17, 2022 for Queen Mary 2 and May 17, 2022 for Queen Elizabeth.

All guests (of all ages) will need to be fully vaccinated in order to travel on any voyage departing up to and including April 17, 2022 for voyages on Queen Mary 2 and May 17, 2022 for voyages on Queen Elizabeth. The definition of “fully vaccinated” being having completed an approved (by the Medicines and Healthcare products Regulatory Agency (MHRA) or the World Health Organization’s Emergency Use Listing (WHO EUL)) two-dose Covid-19 vaccination course, or the approved single dose Janssen Covid-19 vaccine, at least 14 days prior to travel.

The vaccine policy currently does not apply to sailings beyond these dates, or on Queen Victoria, scheduled to return to service on April 22, 2022.

If guests choose to embark one of our ships at a port outside of their home country, it is their responsibility to ensure they meet all entry requirements for that country at the time of sailing.

Cunard cannot accept responsibility if a guest is denied entry to a country because they do not meet its entry requirements.

All guests must have proof of an approved USA vaccination program. Guests will need to show a CDC card showing they have had a full course of an FDA-approved vaccine in the USA. Guests also need to show proof of residency, such as a USA passport, visa or Green Card. More information can be found here: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/international-travel-during-covid19.html>

Once on board, testing may be required to go ashore in various destinations on our itineraries. These tests will be available to purchase on board (at a cost of \$25 per antigen test per person and \$35 per PCR test per person). Currently, the majority of ports we will be visiting this year do not require entry testing. Destinations may also have various documentation requirements. Guests are responsible for meeting the entry requirements of each destination but we will be happy to guide guests through all testing and documentation needs on board.



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If disembarking or embarking in the UK all guests will need to adhere to UK regulations, including completion of a Passenger Locator Form (PLF) to adhere to the UK government's Test and Trace initiative. Local country initiatives may also apply at the time of sailing.

Please visit [cunard.com/plf](https://www.cunard.com/plf) for more information

This vaccination and testing policy is reviewed on a regular basis as the global situation continues to evolve.

Depending upon your embarkation port, observed Covid-19 testing with a negative result will be required either in advance of travel to the terminal, or at the terminal before embarkation.

This vaccination and testing policy is reviewed on a regular basis as the global situation continues to evolve. At the time of travel, some ports of call may stipulate specific vaccine or testing policies for guests going ashore that differ from this policy.

We will update our Covid-19 web pages as necessary and update all guests prior to their vacation departure date. Please do ensure that your preferences and contact details are up to date in the My Cunard section of our website.

### Pre-existing medical requirements- what you need to know

While any travel should be carefully considered, it is understood that those with certain pre-existing medical requirements or of a certain age may experience more severe symptoms should they contract Covid-19 (coronavirus). We strongly recommend that you review the US Government guidance prior to making travel arrangements; this can be found at:

<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html>

If you have any existing medical requirements, we recommend you discuss your travel plans with your doctor. The information below may help guide the discussion and we suggest you have this with you at your appointment. We strongly advise you follow their expert advice regarding your fitness to travel, particularly during this uncertain time. You should also be aware that if you don't follow your doctor's advice, your medical insurance may be deemed invalid.



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We are following all latest guidance to evolve our enhanced protocols to protect the health and well-being of guests, crew and the communities we visit. Unfortunately, when we return to sailing we will not be able to accept guests who have the following medical requirements:

- ◆ Supplementary oxygen (including via oxygen concentrator)
- ◆ Mechanical ventilatory support (except for overnight CPAP for sleep apnoea)
- ◆ Dialysis
- ◆ Within the 14 days prior to the cruise:
  - *Have been unwell with confirmed or suspected Covid-19*
  - *Have been in close contact with someone with confirmed or suspected Covid-19*
  - *Have been advised to self-isolate under a government track and trace system*

## Medical facilities on board

The ship provides a private medical service and staff include doctors and nurses. Our medical facility has basic medications and equipment. While we are able to offer an immediate medical response, it is important to understand that this isn't the same as would be available on land and there is no access to surgical or complex intensive care facilities, advanced imaging or medical specialists.

If an acute medical or surgical condition occurs, medical evacuations would be made where possible. All medical services are charged for and in the case of a medical evacuation, those costs can be substantial. It is for this and other reasons that comprehensive travel insurance is strongly recommended– please see the section below.

## Medication

The ship's medical facility stocks basic supplies of emergency medications but a regular pharmacy service is not available. Guests should bring sufficient supplies of any regular medications with them, to last at least 14 days beyond their vacation.

## Travel and medical evacuation insurance

We strongly recommend that you take out comprehensive vacation insurance when you sail with us, including coverage for Covid-19. While we hope you never have to use it, the policy will ensure you're able to relax and enjoy your vacation with the peace of mind that you're protected should you need it. When traveling with us, your insurance should include medical cover and cover for emergency evacuations and medical expenses related to Covid-19. You should also ensure your policy includes cover for repatriation, cancellation and curtailment and full cover for any and all pre-existing medical conditions worldwide, or as a minimum, in the countries you are due to visit.