



Health advisory information for guests

Last updated April 26 2022



Our assurance to you

Cunard is committed to delivering the highest standards of health and well-being for our guests, crew and the wider communities we visit.

We have introduced enhanced and approved well-being measures across every aspect of your vacation experience with us. The framework of enhanced protocols has been developed with guidance from our global medical and public health experts and scientists and in close coordination with UK and US government agencies, and are designed to keep you and our crew healthy and well throughout your vacation. These protocols include enhanced sanitation measures, appropriate social distancing and the mandatory wearing of face masks in certain areas of the ship. All guests will need to comply with this face mask policy in order to travel. Crew will also undergo a strict testing and quarantine regime as well as regular testing during their time on board. Our protocols are subject to change, as we will continue to work with our experts and with government bodies to ensure all of our practices evolve in line with latest advice, with our primary focus always being to protect the health and well-being of our crew and guests and the communities we visit. For our latest policies and procedures please visit our [Covid-19 hub at cunard.com](https://www.cunard.com/covid-19)

Vaccination and testing Policy

For all Queen Mary 2 departures from 24th April onwards, all Queen Elizabeth departures from 30th May onwards and all Queen Victoria departures from 5th June 2022 onwards, until further notice the current vaccination policy applies by age group:

All guests aged 16 years and over need to be fully vaccinated* with an approved Covid-19 vaccine a minimum of 14 days prior to travel. If more than 270 days (calculated from the last day of the cruise) have passed since the full completion of a vaccination course, a booster vaccine will also be needed and must be administered a minimum of seven days prior to travel.

At this time, a second booster vaccination is not required, however we strongly recommend all guests to have booster vaccinations at the earliest opportunity, should they be available to them, in order to comply with evolving vaccine policies from the countries we visit.

All guests aged 12 to 15 years also need to be fully vaccinated* with an approved Covid-19 vaccine a minimum of 14 days prior to travel. A booster vaccine is not required.

Guests aged five to 11 years need to be fully vaccinated* with an approved Covid-19 vaccine at least 14 days prior to travel (a booster vaccine is not required) or if they are not fully vaccinated they must provide two negative Covid 19 test results.

Guests under five years of age are exempt from pre-travel vaccination and testing.

*The definition of 'fully vaccinated' is having completed an approved (by the Medicines and Healthcare products Regulatory Agency (MHRA), European Medicines Agency (EMA) or the World Health Organization's Emergency Use Listing (WHO EUL)) two-dose Covid 19 vaccination course, or the approved single-dose Janssen Covid 19 vaccine (plus a booster if applicable).

If guests choose to embark one of our ships at a port outside of their home country, it is their responsibility to ensure they meet all entry requirements for that country at the time of sailing.

Cunard cannot accept responsibility if a guest is denied entry to a country because they do not meet its entry requirements.

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All guests must have proof of an approved USA vaccination program. Guests will need to show a CDC card showing they have had a full course of an FDA-approved vaccine in the USA. Guests also need to show proof of residency, such as a USA passport, visa or Green Card. More information can be found here: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/international-travel-during-covid19.html>

Once on board, testing may be required to go ashore in various destinations on our itineraries. These tests will be available to purchase on board (at a cost of \$25 per antigen test per person and \$35 per PCR test per person). Currently, the majority of ports we will be visiting this year do not require entry testing. Destinations may also have various documentation requirements.

Guests are responsible for meeting the entry requirements of each destination but we will be happy to guide guests through all testing and documentation needs on board.

Depending upon your embarkation port, Covid-19 testing with a negative result will be required in advance of travel to the terminal. Please check our website for more details.

This vaccination and testing policy is reviewed on a regular basis as the global situation continues to evolve. At the time of travel, some ports of call may stipulate specific vaccine or testing policies for guests going ashore that differ from this policy.

We will update our Covid-19 web pages as necessary and update all guests prior to their vacation departure date. Please do ensure that your preferences and contact details are up to date in the My Cunard section of our website.

Pre-existing medical requirements- what you need to know

While any travel should be carefully considered, it is understood that those with certain pre-existing medical requirements or of a certain age may experience more severe symptoms should they contract Covid-19 (coronavirus). We strongly recommend that you review the US Government guidance prior to making travel arrangements; this can be found at:

<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-medical-conditions.html>

If you have any existing medical requirements, we recommend you discuss your travel plans with your doctor. The information below may help guide the discussion and we suggest you have this with you at your appointment. We strongly advise you follow their expert advice regarding your fitness to travel, particularly during this uncertain time. You should also be aware that if you don't follow your doctor's advice, your medical insurance may be deemed invalid.

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We are following all latest guidance to evolve our enhanced protocols to protect the health and well-being of guests, crew and the communities we visit. Unfortunately, when we return to sailing we will not be able to accept guests who have the following medical requirements:

- ◆ Supplementary oxygen (including via oxygen concentrator)
- ◆ Mechanical ventilatory support (except for overnight CPAP for sleep apnoea)
- ◆ Dialysis
- ◆ Within the 14 days prior to the cruise:
 - *Have been unwell with confirmed or suspected Covid-19*
 - *Have been in close contact with someone with confirmed or suspected Covid-19*
 - *Have been advised to self-isolate under a government track and trace system*

Medical facilities on board

The ship provides a private medical service and staff include doctors and nurses. Our medical facility has basic medications and equipment. While we are able to offer an immediate medical response, it is important to understand that this isn't the same as would be available on land and there is no access to surgical or complex intensive care facilities, advanced imaging or medical specialists.

If an acute medical or surgical condition occurs, medical evacuations would be made where possible. All medical services are charged for and in the case of a medical evacuation, those costs can be substantial. It is for this and other reasons that comprehensive travel insurance is strongly recommended- please see the section below.

Medication

The ship's medical facility stocks basic supplies of emergency medications but a regular pharmacy service is not available. Guests should bring sufficient supplies of any regular medications with them, to last at least 14 days beyond their vacation.

Travel and medical evacuation insurance

We strongly recommend that you take out comprehensive vacation insurance when you sail with us, including coverage for Covid-19. While we hope you never have to use it, the policy will ensure you're able to relax and enjoy your vacation with the peace of mind that you're protected should you need it. When traveling with us, your insurance should include medical cover and cover for emergency evacuations and medical expenses related to Covid-19. You should also ensure your policy includes cover for repatriation, cancellation and curtailment and full cover for any and all pre-existing medical conditions worldwide, or as a minimum, in the countries you are due to visit.