



CUNARD

Health advisory information for guests –

July 2021



Our assurance to you.

Cunard is committed to delivering the highest standards of health, safety and well-being for our guests, crew and the wider communities we visit.

We have introduced enhanced and approved well-being measures across every aspect of your holiday experience with us. The framework of enhanced protocols has been developed with guidance from our global medical and public health experts and scientists and in close coordination with UK government agencies, and are designed to keep you and our crew healthy and well throughout your holiday. These protocols include enhanced sanitation measures, appropriate social distancing and the mandatory wearing of face masks in certain areas of the ship. All guests will need to comply with this face mask policy in order to travel. Crew will also undergo a strict testing and quarantine regime as well as regular testing during their time on board. Our protocols are subject to change, as we will continue to work with our experts and with government bodies to ensure all of our practices evolve in line with latest advice, with our primary focus always being to protect the health and well-being of our crew and guests and the communities we visit. For the latest update please visit www.cunard.com/sailing-with-confidence

Vaccination and testing policy

The UK Summer at Sea voyages (departures from 19 July up to and including 1 October 2021) are for UK resident Covid-19 vaccinated guests only (irrespective of age). The definition of "vaccinated" is a minimum of 14 days following the second dose of the currently approved Covid-19 vaccines being administered or 14 days following the recently approved single-dose Janssen Covid-19 vaccine being administered. Pre embarkation Covid-19 tests will be required at the terminal and will be complimentary in the price of your holiday. There is no age restriction on this series of UK Summer at Sea voyages but all guests of all ages must meet the requirements of the Covid-19 vaccination policy.

For all voyages departing from 13 October - 31 December 2021, all guests 18 years old and over will be required to have completed their vaccination course a minimum of 14 days prior to sailing. All guests 17 years old and below will need to have completed their vaccination course a minimum 14 days prior to sailing or will require a negative PCR test within 72 hours prior to travel.

All guests will also require a negative Covid-19 test at the terminal. The PCR and Covid-19 test at the terminal will be provided on a complimentary basis. This vaccination and testing policy will be reviewed on a regular basis as the global situation continues to evolve.

At the time of travel, some ports of call may stipulate specific vaccine or testing policies for guests going ashore that differ from this policy and we will let you know if this is the case.

All other Cunard voyages on sale do not currently require guests to be vaccinated.



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All guests will be required to show proof of vaccination status at the terminal prior to boarding. This can be either in printed or digital format (a screenshot is fine) and must be an official certificate of vaccine status issued by your local health authority (e.g. NHS England). Please visit your relevant NHS or local health authority website for full details of how to obtain an official record of your vaccine status in advance of your holiday (please note that some authorities require up to 10 days to process applications to receive postal certificates). Guests in England can download the NHS app, register with your NHS number and photo ID and gain access to 'share your Covid-19 status' – this creates a unique QR code and certificate which proves your vaccine record. Please do this well in advance of travel as NHS app accounts can take up to 14 days to approve. If using the app, in case of any connectivity issues we'd recommend taking a screenshot so that you can easily show this at the terminal.

Please note that the record card that is given out at the time of vaccination will not be accepted as proof of your vaccination status. Unfortunately failure to provide proof of vaccination at the terminal will result in denial of boarding at your own expense.

We will update Sailing with Confidence and Preparing to Sail web pages as necessary and update all guests prior to their holiday departure date. Please do ensure that your preferences and contact details are up to date in the My Cunard section of our website.

Pre-existing medical requirements- what you need to know.

Whilst any travel should be carefully considered, it is understood that those with certain pre-existing medical requirements or of a certain age may experience more severe symptoms should they contract Covid-19 (coronavirus). We strongly recommend that you review the UK Government guidance prior to making travel arrangements; this can be found at:

<https://www.nhs.uk/conditions/coronavirus-covid-19/people-at-higher-risk/>

If you have any existing medical requirements, we recommend you discuss your travel plans with your doctor. The information below may help guide the discussion and we suggest you have this with you at your appointment. We strongly advise you follow their expert advice regarding your fitness to travel, particularly during this uncertain time. You should also be aware that if you don't follow your doctor's advice, your medical insurance may be deemed invalid.

We are following all latest guidance to evolve our enhanced protocols to protect the health and well-being of guests, crew and the communities we visit. When we return to sailing unfortunately we will be unable to accept guests who have the following medical requirements:

- ◆ Supplementary oxygen (including via oxygen concentrator)
- ◆ Mechanical ventilatory support (except for overnight CPAP for sleep apnoea)
- ◆ Dialysis
- ◆ Within the 14 days prior to the cruise:
 - *Have been unwell with confirmed or suspected Covid-19*
 - *Have been in close contact with someone with confirmed or suspected Covid-19*
 - *Have been advised to self-isolate under a government track and trace system*



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Medical facilities on board

The ship provides a private medical service and staff include doctors and nurses. Our medical facility has basic medications and equipment. Whilst we are able to offer an immediate medical response, it is important to understand that this isn't the same as would be available on land and there is no access to surgical or complex intensive care facilities, advanced imaging or medical specialists.

If an acute medical or surgical condition occurs, medical evacuations would be made where possible. All medical services are charged for and in the case of a medical evacuation, those costs can be substantial. It is for this and other reasons that comprehensive travel insurance is a requirement of travel – please see the section below.

Medication

The ship's medical facility stocks basic supplies of emergency medications but a regular pharmacy service is not available. Guests should bring sufficient supplies of any regular medications with them, to last at least 14 days beyond their holiday.

Travel and medical evacuation insurance

It's mandatory for all UK guests to have comprehensive cruise-specific travel insurance when you sail with us. Whilst we hope you never have to claim, the policy will ensure you're able to relax and enjoy your holiday knowing you're protected should you need it. When travelling with us, your insurance must include medical cover of £2 million minimum and cover for emergency evacuations and medical expenses related to Covid-19. You must also ensure your policy includes cover for repatriation, cancellation and curtailment and full cover for any and all pre-existing medical conditions worldwide, or as a minimum, in the countries you are due to visit. You will be asked to confirm you have travel insurance at the terminal and you may need to provide proof of your policy. It is your responsibility to ensure you have appropriate cover in place. Unfortunately you will be denied boarding, at your own expense, if you do not arrange insurance.

Cunard has partnered with Holiday Extras to offer appropriate, comprehensive travel insurance cover for our holidays. For further details visit: www.holidayextras.com/cunard