

Terms and Conditions

1. These terms and conditions are supplemental to the Cunard booking conditions, and all defined terms contained in the booking conditions shall have the same meanings in these terms and conditions. In the event of any inconsistency between these terms and conditions and the booking conditions, these terms and conditions shall prevail only to the extent of such inconsistency.
2. Cunard Gift Certificates can be used as full or part payment towards the fare for any new Cunard booking. Gift Certificates are valid for bookings made up to one year from the date of purchase and thereafter will expire. When you redeem Gift Certificates against a booking the total value of each individual Gift Certificate will be allocated towards the full fare at the time of booking. Individual Gift Certificates cannot be split or allocated across multiple bookings. Any surplus value remaining on an individual Gift Certificate, once the fare has been paid in full, will not be refunded but can be used towards the purchase of stateroom upgrades or on-board gifts.
3. Any sums that are due to be refunded to you in connection with your booking will be refunded in Gift Certificates, to the extent that Gift Certificates were used to pay. Where payment was made in cash and Gift Certificates, and the refund is less than original payment, you will be refunded in Gift Certificates first and the cash portion of the payment will be retained by Cunard before any part of the Gift Certificates.
4. A maximum of 50 Gift Certificates (regardless of their value) can be purchased for an individual Guest and a maximum of 50 Gift Certificates (regardless of their value) can be redeemed against a single booking.
5. Gift Certificates are non-refundable and non-transferable. Gift Certificates cannot be exchanged for cash and cannot be replaced if lost, stolen or destroyed.
6. Gift Certificates can only be redeemed by UK residents for Cunard bookings made in the UK.
7. The presentational Gift Certificate has no monetary value and is for commemorative purposes only. There is no need to present the Gift Certificate at the time of booking; you will simply need to quote the Unique Reference Number that appears in the letter that accompanies your Gift Certificate. You should retain the Gift Certificate for your records and not send it to Cunard.