



The following wording and our logo should be shown in all marketing / terms and conditions. International Passenger Protection's logo will be recognised by various associations and regulators so its important to display it accordingly so that confirmation of cover requests come direct to us without bothering you.

For UK Operators selling Packages in the UK, EU & Worldwide

In accordance with the UK Package Travel & Linked Travel Regulations 2018, Directive (EU) 2015/2302 or the local applicable law in the country of residence of the passenger(s) booking with **Carnival Plc and subsidiaries trading as Cunard Line & P&O Cruises (EU)** are fully protected for the initial deposit and subsequently the balance of all monies received by us, including repatriation costs and arrangements, arising from cancellation or curtailment of your travel arrangements due to the insolvency of **Carnival Plc and subsidiaries trading as Cunard Line & P&O Cruises (EU)** .

The respective laws accordingly to the country of residence of the passenger(s) usually only requires us to provide cover for Package & Linked Travel Arrangements, there is no requirement for Financial Protection of day trips or single elements, and none is provided unless the local law requires such. If you have questions on this then please contact **Carnival Plc and subsidiaries trading as Cunard Line & P&O Cruises (EU)**.

Carnival Plc and subsidiaries trading as Cunard Line & P&O Cruises (EU) has taken out an insurance provided by International Passenger Protection Ltd (IPP) with Liberty Mutual Insurance Europe SE (LMIE) trading as Liberty Specialty Markets, a member of the Liberty Mutual Insurance Group. LMIE's registered office: 5-7 rue Leon Laval, L-3372, Leudelange, Grand Duchy of Luxembourg, Registered Number B232280 (Registre de Commerce et des Sociétés). LMIE is a European public limited liability company and is supervised by the Commissariat aux Assurances and licensed by the Luxembourg Minister of Finance as an insurance and reinsurance company. This insurance is only valid for passengers who book with **Carnival Plc and subsidiaries trading as Cunard Line & P&O Cruises (EU)**. This insurance does not cover the insolvency of agents, however, bookings through agents with **Carnival Plc and subsidiaries trading as Cunard Line & P&O Cruises (EU)** are covered in the event of the insolvency of **Carnival Plc and subsidiaries trading as Cunard Line & P&O Cruises (EU)**.

In the event of our insolvency please make contact as soon as practically possible giving full details of what has happened quoting the name of your Travel Operator:

For UK & Worldwide excluding EU Passengers

IPP Claims at Sedgwick
Telephone: +44 (0)345 266 1872
Email: Insolvency-claims@ipplondon.co.uk
or online at <http://www.ipplondon.co.uk/claims.asp>

For EU Passengers

IPP Claims at Sedgwick
Telephone: +31 103120666
Email: ippclaims@nl.sedgwick.com
or online at <https://www.ipplondon.co.uk/claims.asp>