



## At-Ease Waiver Program.

For peace of mind, Cunard® offers guests from the state of New York and international markets the At-Ease Waiver Program. The program offers a cancellation fee waiver as well as baggage protection in a single package, neither of which may be purchased separately.

This program is not trip interruption insurance and only covers cancellation fees and guest's baggage while on the cruise, land tours or hotel stays (see below).

A guest is not required to purchase the waiver program and is free to purchase travel insurance offered by an outside party.



### Program benefits.

**Cancellation fee waiver** – Upon purchase of the non-refundable At-Ease Program, no cancellation fees will be assessed for a guest's cancellation of their trip for any reason provided that Cunard is notified by telephone or in writing at least 72 hours prior to midnight on the guest's scheduled departure date from the embarkation point of the vessel. In the case of hotel stays or land tours, notice must be received at least 72 hours prior to midnight on the commencement of the package date or the embarkation date, whichever is earliest.

**Baggage protection** – If a guest's own baggage is lost or damaged during the course of their travels with Cunard (cruise only, including hotel stays or land tours and Cunard Transfers) they may claim reimbursement of up to \$500 per person. This is excess and additional to the baggage limits detailed in the cruise contract.

### Payment.

Net Fare (per person)	At-Ease Waiver Cost (per person)
Up to \$5,000	10% of cruise fare
\$5,000 or more	8% of cruise fare

This program must be paid for with the deposit and cannot be added at a later date. The program is not available for bookings made within final payment period and is not refundable under any circumstances, once paid. The At-Ease Waiver is available to residents of the state of New York, international markets including Puerto Rico and the Province of Quebec (excluding the remainder of Canada), Mexico, Australia, New Zealand and United Kingdom.

Cancellation fee waiver and baggage protection are available in a single package only and cannot be purchased separately. This program is not trip interruption insurance and only covers cancellation fees and guest's baggage while on the cruise, or Cunard-arranged hotel stays or transfers. This program expires 72 hours prior to midnight on the day of commencement of the package or embarkation date, whichever is earliest. Thereafter, cancellation fees are per the normal schedule (i.e. 100%); there is no protection from cancellation fees within 72 hours of sailing date. Baggage protection is limited to physical loss or damage to personal effects belonging to the guest only and does not include airline reimbursed losses, cash, all cameras, jewelry, securities, radios and tickets of any nature. Cunard is not responsible for baggage lost or damaged while in the care of airlines or during shore-excursions (whether organized or independent). All lost or damaged baggage must be reported to a Cunard representative at the time of the incident and all claims must be made within 10 days. © 2021 Cunard. Ships' Registry: Bermuda.



Contact your Travel Advisor, call Cunard at (800) 728-6273 or visit [Cunard.com](http://Cunard.com).