



At-Ease Waiver Program

For peace of mind, Cunard® offers guests from the state of New York, Puerto Rico, and international markets the At-Ease Waiver Program. The program offers a cancellation fee waiver under the cruise contract.

At Ease is a non-insurance product and does not provide travel protection benefits such as emergency medical evacuation, trip delay, or medical expense coverage and only covers cancellation fees and guest's baggage while on the cruise, land tours, or hotel stays (see below).

A guest is not required to purchase At Ease in order to book with Cunard.

At Ease Waiver Benefits

Cancellation fee waiver — Upon purchase of the non-refundable At-Ease Waiver, no cancellation fees will be assessed for a guest's cancellation of their trip for any reason provided that Cunard is notified by telephone or in writing **at least 72 hours prior to midnight on the day of commencement of the package or embarkation date, whichever is earliest.**

Baggage liability — If a guest's own baggage is lost or damaged during the course of their travels with Cunard (cruise only, including hotel stays or land tours and Cunard Transfers) they may claim reimbursement of up to \$500 per person. This is excess and additional to the baggage limits detailed in the cruise contract.

Payment

Net Fare (per person)	At-Ease Waiver Cost (per person)
Up to \$5,000	10% of voyage fare*
\$5,000 or more	8% of voyage fare*

*Voyage fare consists of Cruise Fare and Required Cruise Fees and Expenses

At Ease must be paid for with the deposit and cannot be added at a later date. The program is not available for bookings made within final payment period and is not refundable under any circumstances, once paid. The At-Ease Waiver is available to residents of the state of New York, Puerto Rico, and the province of Quebec.

Cancellation fee waiver and baggage liability are available in a single package only and cannot be purchased separately. This program is not an insurance product and only covers cancellation fees and guest's baggage while on the cruise, or Cunard-arranged hotel stays or transfers. This program expires 72 hours prior to midnight on the day of commencement of the package or embarkation date, whichever is earliest. Thereafter, cancellation fees are per the normal schedule (i.e. 100%); there is no protection from cancellation fees within 72 hours of sailing date. Baggage liability is limited to physical loss or damage to personal effects belonging to the guest only and does not include airline reimbursed losses, cash, all cameras, jewelry, securities, radios, and tickets of any nature. Cunard is not responsible for baggage lost or damaged while in the care of airlines or during Shore Excursions (whether organized or independent). All lost or damaged baggage must be reported to a Cunard representative at the time of the incident and all claims must be made within 10 days. © 2025 Carnival plc. Ships' Registry: Bermuda. The Cunard logo and logotype, Queen Mary 2, Queen Victoria, Queen Elizabeth, and Queen Anne are registered trademarks of Carnival plc, an English company trading as Cunard. All rights reserved in the United States and other countries.

Contact your Travel Advisor, call Cunard at (800) 728-6273, or visit [Cunard.com](https://www.cunard.com)

QUEEN MARY 2®

QUEEN VICTORIA®

QUEEN ELIZABETH®

QUEEN ANNE®