



# Commitment Ceremonies.



2014 - 2016

# Your ceremony.



Few settings compare to a magnificent Cunard ocean liner for timeless romance, so where better to make a declaration of your love and commitment to your partner? We offer the perfect package to make your Commitment Ceremony special, along with a range of finishing touches to help add your own style to the day. So whether you are looking for a private ceremony for two or a big celebration with friends and family, you can be sure our reputation for contemporary luxury and impeccable service will provide the perfect stage for your special day.

## Our package includes:

- ◆ Elegant Commitment Ceremony venue (with two floral arrangements provided by the ship).
- ◆ Romantic ceremony at sea conducted by the Captain or Senior Officer.
- ◆ Traditional Commitment Ceremony music\*.
- ◆ Commemorative Commitment Ceremony certificate.
- ◆ Bottle of Veuve Clicquot Champagne.
- ◆ Invitations and thank you cards for your guests.
- ◆ Services of an on board coordinator.
- ◆ White Star Bellman escort to the ceremonial room.
- ◆ Pressing service for outfits\*\*.

Please note that all prices are quoted in US Dollars and that it is not possible to refund any elements of the above package which are not taken. \*Music is pre-recorded and played within the ceremonial room. Guests may bring their own chosen music if preferred. Live music provided by our on board pianist, harpist, string quartet is also available on request at an additional cost. \*\*Please ensure you refer to the pressing labels on the outfits before requesting this service. Please refer to the back page for more details on the above.

## Commitment Ceremony package prices.

Queen Mary 2 - \$2,500.00

This price applies to Queen Mary 2 voyages M412-M602.

Queen Victoria and Queen Elizabeth - \$2,000.00

This price applies to the following voyages:

Queen Elizabeth (Q411-Q601),

Queen Victoria (V410-V601).

## When will the ceremony be held?

Commitment Ceremonies are available on the majority of voyages and must be on voyages of seven nights or more in duration. Ceremonies are only performed on sea days and are available at either 11:00am or 3:30pm on your selected day and voyage. We request that all parties with more than 20 guests reserve the 11:00am ceremony.

## Where will the ceremony be held?

The ceremony is usually held in The Atlantic Room on Queen Mary 2 and The Admiral's Lounge on Queen Victoria and Queen Elizabeth.

## Who will be our main point of contact on board?

At the start of your voyage, you will be contacted by our Commitment Ceremony Coordinator, who will be looking after all arrangements for your ceremony. The Commitment Ceremony Coordinator will be available throughout your voyage to answer your questions and help with any additional requirements you may have.



#### Who will conduct the ceremony?

The ceremony will be conducted by the Captain. However, if on the day of your ceremony a situation requires the immediate attention of the Captain, his Senior Representative will be pleased to conduct the ceremony on his behalf.

#### How long does the ceremony last?

The ceremony will last approximately 30 minutes.

#### Who will attend the ceremony?

The ceremony is normally attended by two Officers who will act as your witnesses, one of whom is your Commitment Ceremony Coordinator. If you are travelling with friends or family, we would be happy to welcome them as your own witnesses or guests. We will provide a Champagne toast for up to four guests and further champagne can be purchased as required. A professional photographer and a waiter will also be in attendance.

#### What format does the service take?

We offer a distinctive Commitment Ceremony service which can be personalised by each couple.

Please discuss your requests with your Commitment Ceremony Coordinator once on board.

#### What happens after the service?

Once you have confirmed your commitment to one another, the Captain and yourselves will sign the commemorative certificate and it will be presented to you over a Champagne toast.

#### Are we able to hold a reception afterwards?

If you would like to hold a small party or reception for your guests, we can organise a venue with a selection of drinks and canapés – please ask the Commitment Ceremony Coordinator on board for further details and a price list.

#### What about a romantic meal?

Beautiful dining rooms, exquisite cuisine and some of the finest wines at sea await your party's arrival. If you'd rather have a romantic meal for two after your ceremony, why not book a table in our alternative dining venue, Todd English on board Queen Mary 2

or The Verandah on board Queen Elizabeth and Queen Victoria. Please state your preferred dining venue on your planning form.

**What flowers will be used for the ceremony?**

Your venue will be adorned with two elegant floral arrangements provided by the ship. A selection of bouquets, buttonholes and aisle arrangements are also available at an additional cost. Please state your preference and particular colour at the time of booking; we will do our very best to accommodate your wishes. Arrangements may vary due to regional and seasonal availability and weather conditions.

**Do we need to bring any documents with us?**

No. The Commitment Ceremony is not a legally-binding ceremony.

**Will we be able to have professional photographs?**

A professional photographer will be in attendance at the ceremony to capture your happy memories. After the ceremony your photographer will let you know when your images are ready to view. You will be invited to choose your favourite photographs; all charges will be added to your on board account. Please ask your Commitment Ceremony Coordinator for further details.

**We want to look our very best on the day – can you help?**

Our team of beauty experts are on hand, offering a range of services, including hair, make-up and nails for ladies, and a range of male grooming services for men. If you want to get your day off to a relaxing start, you might prefer to treat yourselves to a luxurious massage each. Your Commitment Ceremony Coordinator can liaise with the Spa for you, alternatively you can pre-book your appointments as follows:

Queen Victoria and Queen Elizabeth spa services can be requested at the time of booking your ceremony. All spa appointments will be confirmed once on board and charged to your on board account.



**Queen Mary 2**

Please contact Canyon Ranch from the US on the toll free number 866-860-4662. Outside of the US, please call collect/reverse charges 001 702 414 3600 or email [QM2@canyonranch.com](mailto:QM2@canyonranch.com)

**What can you suggest to thoroughly pamper ourselves?**

We have a range of gifts to spoil you on your special day from Champagne to luxury spa treatments or a beautiful bouquet of flowers. Please ask your Commitment Ceremony Coordinator for further details.

**Who do I contact for further information?**

Please contact us on the following telephone numbers:

From the UK, Europe, Middle East and Africa call : 0843 373 0305 or email: [celebrations@cunard.co.uk](mailto:celebrations@cunard.co.uk)

From the US call: +1 800 7286273 or email: [customerservice@cunard.com](mailto:customerservice@cunard.com)

From Australia call: 1300 363706 or email: [international.groups@carnivalaustralia.com](mailto:international.groups@carnivalaustralia.com)

# Terms and Conditions.



The terms and conditions below apply to the Cunard Commitment Ceremonies Programme in addition to the Booking Conditions or Passage Contract, as appropriate (referred to here as “Booking Conditions”), found in the Cunard brochure, which apply to your voyage. In the event of conflict between the two sets, these terms and conditions will prevail over the Booking Conditions. Please ensure that you have read and understood these Terms & Conditions prior to making a booking.

## 1. Definitions.

In this Contract and unless the context requires otherwise, defined terms are the same as in the Booking Conditions unless a different meaning is given to the defined term here: “Planning Form” means the form which must be completed by Guests wishing to purchase the Commitment Ceremony Package; “Contract” means the contract made between Cunard and the Guests relating to the provision of a Commitment Ceremony Package and associated services, including Finishing Touches; “Finishing Touches” means optional goods and services additional to those included in the Commitment Ceremony Package; “Guests” means the persons named in the Planning Form; and “the Commitment Ceremony Package” means the Commitment Ceremony goods and services, as described in this booklet, to be provided by Cunard for the set fee including the organisation of a ceremony.

## 2. The Contract.

Guests must read this booklet in conjunction with the relevant Cunard brochure for full details of the voyage. Cunard is unable to accept bookings for Commitment Ceremony Packages within three months of departure of the relevant voyage. The Commitment Ceremony Package is subject to availability and Guests must check whether there is availability to provide the Commitment

Ceremony Package on the voyage in question with Cunard prior to booking. Ceremony venues and reception venues are subject to availability and Cunard reserves the right to offer an alternative on board venue should your chosen venue be unavailable. Finishing Touches are subject to availability and may usually be booked from approximately two months before departure date. Commitment Ceremony dates may be provisionally reserved with a non-refundable deposit of 25% of the price of the Commitment Ceremony Package for up to 14 days. During this time the Planning Form must be completed and sent back to Cunard. No Contract is formed until payment of the deposit is received by Cunard.

## 3. Prices.

All prices quoted are in US Dollars. Please note that the prices for the Commitment Ceremony Package and Finishing Touches in the current price list are correct at the time of going to press. However, we reserve the right to change prices advertised without notice. You can find our latest prices on our website at [cunard.com/commitmentceremonies](http://cunard.com/commitmentceremonies) or call us for details. Once you have booked your Commitment Ceremony Package and any Finishing Touches, the price of these will not change.

## 4. Payment.

Payment is due in respect of the balance of the Commitment Ceremony Package two months prior to departure of the voyage or if a booking is made within this period, upon booking. Failure to pay the balance of the Commitment Ceremony Package by the due date shall entitle Cunard to cancel the booking for the Cunard Commitment Ceremony Package and retain the 25% deposit by way of a cancellation charge. Guests will be jointly liable for the cost of any booking made. Payment for most

Finishing Touches booked in advance is due at the time of booking the Finishing Touches, and no later than 30 days before departure. Failure to pay for Finishing Touches by the due date shall entitle Cunard to cancel the Finishing Touches. Failure to pay any other amount by the due date shall entitle Cunard to cancel the booking and to retain an amount by way of a cancellation charge as set out in clause 6.

## 5. Changes to the Ceremony by the guest.

Subject always to availability and to payment of any expenses incurred by Cunard as a result, a Guest may change the date of the Commitment Ceremony up to 56 days before the voyage departure date, so long as the request is for a change of date on the same voyage. Any requests for a change of the Commitment Ceremony to a different voyage will be considered if received more than four months before the voyage departure date, but the request will be subject to availability and to payment of both an administration charge of \$100 and any expenses incurred by Cunard as a result. Cancellation charges may also be payable for the voyage under the Booking Conditions. After Finishing Touches have been booked, Cunard will try to accommodate any request for changes, but such changes are always at Cunard’s discretion and are subject to an administration charge of \$20 plus any expenses incurred.

## 6. Cancellation of the Ceremony by the guest.

The Guest may cancel the Contract at any time by giving notice in writing to Cunard Customer Contact Centre, Carnival House, 100 Harbour Parade, Southampton SO15 1ST, but in that event Cunard shall be entitled to levy a cancellation charge as a percentage of the price of the Cunard Commitment Ceremony Package, as appropriate, in accordance with the following scales:

# Terms and Conditions.



Period within which notice of Cancellation of Ceremony is received by Cunard	Cancellation charges (percentage of price of Commitment Ceremony paid)
From the date of booking of Ceremony up until and including 120 days before departure	Deposit
119 to 90 days before departure	45% of Commitment Ceremony Package
89 to 60 days before departure	65% of Commitment Ceremony Package
59 to 30 days before departure	90% of Commitment Ceremony Package
29 to 0 days before departure	100% of Commitment Ceremony Package

For fly-voyages, departure day is date of the flight departure. Please note that the costs to Cunard of cancellation of any Finishing Touches booked by the Guest will be payable in addition to the amounts set out above. Cancellation of the Contract does not automatically cancel the voyage contract between Cunard and the Guest. Please see the Booking Conditions for details of cancellation charges applicable in the event that the Guest wishes to cancel the voyage.

## 7. Changes to the Ceremony by Cunard.

Cunard reserves the right to alter the time or the day upon which the Commitment Ceremony is to take place on the voyage or to alter Commitment Ceremony arrangements should it become necessary on operational, commercial or other grounds. Due to possible itinerary changes Cunard does not recommend engraving commemorative items with the date of the Commitment Ceremony in advance of the ceremony taking place. Cunard cannot be held liable if engraved items are incorrect as a result of such changes. The ceremony may be performed by the Deputy Captain instead of the Captain, if the Captain is in command of the vessel at the time of the Commitment Ceremony.

## 8. Cancellation of the Ceremony by Cunard.

Whilst Cunard will do its very best not to cancel the Commitment Ceremony after a booking has been made, it shall nevertheless be entitled at any time to cancel the Contract where this reasonably becomes necessary on operational, commercial or other grounds. Cunard will inform the Guests of any such cancellation as quickly as possible and will make a refund of monies received under the Contract. If the Commitment Ceremony is cancelled and the reason for the cancellation is not due to force majeure (as defined in the Booking Conditions) or the Guests' breach of the Contract, compensation will also be payable in accordance with the table below:

Period within which notice of Cancellation of Ceremony is given by Cunard	Compensation per Commitment Ceremony Package
Up to and including 120 days before departure	5% credit and \$1000
119 to 90 days before departure	10% credit and \$1000
89 to 60 days before departure	15% credit and \$1000
59 to 30 days before departure	20% credit and \$1000
29 to 0 days before departure	30% credit and \$1000
Post departure	50% credit and \$1000

The value of any credit (which can be used to pay for a Commitment Ceremony or voyage) will be calculated by reference to the price paid for the Commitment Ceremony Package and may only be used for another booking with Cunard. Any such new booking must be made by no later than 31 December of the year after the date of the original voyage. Please note that the provisions above apply to cancellation of the Commitment Ceremony under the Contract only. Please see the Booking Conditions for full details of

Guests' rights on alteration and cancellation of voyage bookings both prior to and after departure.

## 9. Insurance & liability.

Cunard recommends that Guests take out suitable insurance to cover circumstances which may mean they are unable to proceed with the Commitment Ceremony as planned. Please note that the Cunard's introduced travel insurance will not cover Guests for the costs of a cancelled Commitment Ceremony. For claims not involving personal injury or death due to Cunard's negligence, Cunard's liability for improper performance of the Contract shall be limited to a maximum of twice the price which Guests affected paid for the Cunard Commitment Ceremony Package and Finishing Touches. The information and prices contained in the Cunard Commitment Ceremony brochures and these Terms and Conditions are correct to the best of Cunard's knowledge as at 17 June 2013 and are subject to change with or without notice. No information provided should be taken as legal advice and the limitations of liability apply to all aspects of the Commitment Ceremony Package and Finishing Touches. Photographs used are for illustrative purposes only.

## 13. Law and Jurisdiction.

This Contract shall be governed by English law and any dispute arising under it shall be determined exclusively by the courts of England and Wales.



**CUNARD**